



## Guests Frequently Asked Questions

### What is the Honeymoon Registry?

We give Wedding couples a way to register their entire honeymoon online. It works just like a Gift registry - your Bride and Groom wanted to have parts of their honeymoon experience as a wedding gift. Instead of buying them a crock-pot, you can choose a 'Sunset Cruise' or instead of a toaster oven, you can give them part of their 'All Inclusive Trip'. The wedding couple has listed their 'Honeymoon Wishes' and costs of each experience for their friends and family to purchase as a wedding gift.

### Why should we give something from this registry?

The wedding couple has decided to use this registry so that they can pre-plan what they will be able to do on their honeymoon. They have chosen to use the registry so that they know ahead of time how much they can spend on their trip and contact the organizers to book the things they would like to do. It is important to them to be able to book that Hot Air Balloon Ride or upgrade to their dream honeymoon suite before they leave.

### Will I be able to send the Wedding Couple a gift card?

Yes, after your purchase, you will be able to customize a gift card that can be sent to the Bride and Groom. You can also print out your giftcard to take to the wedding.



### How much is needed for the whole gift? (is it for one or two people?)

The amount needed for the whole gift (whether it is for 1 or 2 people,) is the amount "Wished For" times the "Each gift" amount.

Description	Wished For	Still Need	Each Gift
 <p><i>Upgrade the view on our honeymoon</i></p> <p>We don't want to settle for a standard room on our honeymoon. With your wedding gift we can plan ahead and upgrade to a room with a view on our once in a lifetime trip!</p>	10	8	\$50.00

[Buy Gift](#)

Example: "Upgrading the room" lists 10 gifts wished for of \$50.00 each that means the whole upgrade will cost \$500.00. However the couple does not expect anyone to buy

them a gift for \$500.00 and feels more comfortable breaking it down into \$50.00 increments. The couple wants to upgrade anyway, and feel that any part of the upgrade given to them would be a wonderful gift and this allows them to plan ahead. The still needed category means this amount is still available to purchase.

## Why not just give them money at the wedding?

Getting envelopes of checks the day before they leave for their honeymoon won't allow them to pre-plan anything for their trip. They probably won't even have time to deposit the checks before they leave. Our services allow the bride and groom to pre-book what activities they will be able to do on their honeymoon and have an accurate accounting of all gifts received. This service allows you to give something that the bride and groom really want and will cherish forever - Be remembered for taking this time to pick a personalized experience!

## Do I have to be "technically savvy" to use this site?

We will guide you through each step- it's easy! And don't worry, you can call, mail or fax in your order too.

## What is the service fee for?

This processing fee allows us to run the website, keep a complete accounting for the couple, host their wedding website, process gift certificates - and most importantly, this keeps it free for the bride and groom - after all this is their day! Our service fee eliminates other typical registry costs, such as shipping and gift-wrap charges. In addition, announcement and gift cards are free, and can be downloaded at any time. We understand that your time is valuable. The honeymoon bridal registry saves you time with the comfort and convenience of purchasing a gift from your home or office. Also, there is no hassle of returning or exchanging unwanted gifts. We ensure that the couple has the freedom to choose how they will use their gifts on their honeymoon.

## How do I find a couple's Bridal Registry list?

From the Home page of the website, click on Honeymoon. Then select Honeymoon Wishes. Enter the Bride or Groom's last name in the search field and click the "Search" button. Enter as much information as you know, and our system will present you with the closest matches. If you need assistance email us or call our customer service center.

## How do I buy the couple a gift?

First, look through the list of gifts the couple has registered for. Once you decide which gifts to purchase for the couple, follow the simple check out procedure. The couple will receive a gift certificate or in some instances if we do not have a gift certificate relationship set up with the provider that the couple has listed, funds for that gift will be sent to the couple who will be able to make the arrangements prior to their wedding date. This allows them to pre-book what activities they will be able to do on their honeymoon and have an accurate accounting of all gifts received.

## Where does the money go?

The money goes into a holding account at Merrill Lynch, the credit card fees go to the Merchant Account, and only the processing fees go into our general account. The Bride and Groom can collect their money at any time through PayPal by logging into registry account.

## What if one of the gifts uses a gift certificate? How do I know the difference?

Gifts using gift certificates are marked with a gold gift certificate button. The gift certificate will be emailed to the couple at the time of purchase.

## Is the site secure?

We are a GeoTrust secured site to ensure you feel confident when using your Visa, MasterCard, or American Express. We also have a Turbo SSL certificate from GoDaddy.com that tests us daily.

## Do you store my personal or credit card information?

No we do not have access to your credit card info after the purchase. Our own staff cannot see your credit card information. We do not store or sell your personal information.

## Can I call or fax my order in?

Yes, just print out the purchase form, fill it in, and fax it with the summary of your order to Honeymoon Wishes at 858-433-0500, we will call you once we receive it. If you would like to call in your order, just call 858-433-1506.

## How do I get my receipt?

After your purchase is completed, you will be emailed a receipt.

## Do the Bride and Groom have a way to see what I have purchased in case they lose my card?

Yes, part of our service to the Couple is to provide them with their own account. They can log in at anytime and view the wedding gifts they have received.

## Are you a real company? How can I contact you if there is a problem?

Honeymoon Wishes provides all support and software for the registry. We are also very proud to be the honeymoon registry chosen by world-renowned companies like Club Med and Couples Resorts to provide their registry software. We are happy to speak with you if you have questions and if you would like to visit us in person. If you are ever in beautiful sunny San Diego, come on by!